

MTRP Proposal - 18/19 and Beyond - Business Case

Service Area	Adult and Community Services
Unique Reference Number	ACS181904
Proposal Title	Re-provision of supported living service
Version	20 th December 2017
Proposal Summary Description	<p>Reduction in Newport City Council's in-house supported living services for adults with learning disabilities</p> <p>To reduce the capacity of NCC's internal supported living services to meet the changing needs of the tenants and to reflect a modernised approach to delivery of the supported living model.</p>
Impact on Performance	Social work input, supported by the operational area project manager, is required to arrange alternative provision to meet the changing needs of tenants.
Impact on FTE Count	<p>By the end of 2019/2020, the staff capacity of the supported living service can be reduced by 40%, based on the phased consolidation of the existing four schemes into two.</p> <p>This will be a reduction of seven FTEs.</p>
Impact on other Service Areas	As some of the older tenants in Newport City Council's supported living services require residential accommodation due to their changing needs, this may result in an increased demand for the Council's residential services.
Impact on Citizens	Tenants will require support from council staff to move to the new delivery model.
Delegated Decision (Head of Service/Cabinet Member/ Cabinet)	Cabinet Member
Activity Codes	SOC 3 Supported Living Agency

Net Savings (£000's)	2018/19	2019/20	2020/21	2021/22
	40	93		

Implementation Costs (- £000's)	2018/19	2019/20	2020/21	2021/22
Revenue – Redundancy/Pension	53	123		
Revenue – External consultants				
Revenue - Other				
Capital – Building related				

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Capital - Other				
Implementation Cost - Total	53	123		

Current Position

The council operates four supported living services in Newport, supporting 14 adults with learning disabilities and employs support workers to meet the needs of the tenants, while Charter Housing and Newport City Homes are the registered social landlords.

These small group homes have successfully enabled people to live within the community, but no longer reflect the council's approach to meeting the needs of adults with learning disabilities. There are three vacancies across the service, presenting a risk that the council may be required to pay rental voids to the landlords.

The model of supported living has evolved with younger adults with learning disabilities preferring to rent their own flat, rather than living in traditional small group homes. The council is required by the Social Services and Wellbeing Act 2014 to promote pathways to greater independence. Social work assessments have shown that several tenants would benefit from a change of accommodation and services to help them achieve greater independent living skills.

There are a number of tenants who require residential care to meet their changing needs as they age and become more physically dependent. The council's draft Independent Living Strategy 2017-2022 prioritises working with registered social landlords to look at developing accommodation that supports independent living and meets the demand for accessible accommodation for older adults with learning disabilities.

This business case proposes a change from the current four services to two, giving a more sustainable support model.

Key Objectives and Scope

- To reduce the provision of the council's in-house supported living services from four homes to two by the end of 2019/2020.
- To restructure the management and staff team within the in-house supported living service to support identified tenants to move to more independent living in accordance with changes in their assessed needs
- To support identified tenants to move to residential care in accordance with their assessed needs
- To continue to work with registered social landlords to develop accommodation and supported living that provides more independence

Options considered

1. Status quo – continue to work with tenants but fill any voids with new tenants as people move on.
2. Targeted move-on approach for those tenants who have an assessed need for a change of service and phased reduction of the capacity of the in-house service.
3. Tender the service to the external providers.

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Recommended Proposal/Option		
Option 2 is the recommended proposal.		
Required Investment		
Staff investment required.		
High Level Milestones and Timescales		
<ol style="list-style-type: none"> 1. Engagement with service users and their families to commence December 2017 2. Engagement with staff to commence December 2017 3. Engagement/briefings with housing associations December 2017 4. Completion of social care assessments by June 2018 5. Alternative provision sourced by October 2018 6. Completion of first phase of targeted move on of tenants by October 2018. 		
Key Risks/issues		
Risk Description	Risk Score (as per matrix below)	Mitigation Measures
Opposition from the supported living staff may have a negative impact on the tenants.	12	Meaningful consultation with the staff team to explain the rationale behind the initiative.
Opposition from tenants and their families	6	Consultation with the tenants and families to explain the rationale behind the initiative.
Difficulties in sourcing alternative accommodation and support provision for the tenants	12	Workstream planning with registered social landlords to develop suitable options
Specific linkage with Future generation act requirements		
<p>Integration This proposal is consistent with the council's focus on improving people's lives, as it promotes a pathway to increased independence for adults with learning disabilities.</p> <p>Long term It offers a long term approach that acknowledges the imperative of the Social Services and Well-Being Act 2014 and the Future Generations Act to reduce dependency and</p>		

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promote long-term sustainability.

Prevention

The proposal focusses on enabling adults with learning disabilities to have opportunities for greater independence and community participation, rather than excessive reliance on direct support provision. For those older adults who are becoming more frail, the proposal identifies the need for more appropriate accommodation solutions which can facilitate their changing health needs.

Collaboration

The proposal is based on ongoing collaboration with colleagues in housing and social services to work with registered social landlords to develop appropriate models of accommodation and support, while maximising available funding opportunities.

Involvement

A consultation plan involving all key stakeholders will be developed.

Fairness and Equality Impact Assessment

Yes